

Fuel Poverty Charities:

Charity name	Information:	Contact details	Website
Warm Wales	Provide advice, referrals and access to energy support grants	01656 747 622 information@warmwales.org.uk	https://www.warmwales.org.uk/
Nest	Provide advice on energy bills Energy efficiency improvements scheme for those who are eligible Part of Welsh Government Warm Homes	0808 808 2244	https://nest.gov.wales/
National Energy Action Cymru	Provide online web chat Provide advice, referrals and access to energy support grants	0800 304 7159	https://www.nea.org.uk/
The Rainy Day Trust	Support individuals who have worked or work in home improvement and enhancement industries (DIY, garden centres, tradespeople etc)	0800 9154627 info@rainydaytrust.org.uk	https://www.rainydaytrust.org.uk/get-help/help-information/fuel-poverty-help/
Fuel Poverty Action	Provide advice to those struggling to pay their utilities bills	fuelpovertyaction@gmail.com	https://www.fuelpovertyaction.org.uk/
Turn2Us	Support individuals to a gain access to financial help, such as welfare benefits and charitable grants		https://www.turn2us.org.uk/

Fuel Bank Foundation	Provide advice and support to individuals in fuel poverty Through partner organisations (foodbanks, charities) provide fuel vouchers for those on prepayment meters, in crisis	https://www.fuelbankfoundation.org/contact/	https://www.fuelbankfoundation.org/
Community Action on Fuel Poverty	Provides tool kits and resources for community initiatives and activities to teach people about fuel poverty and what they can do to help themselves		https://fuelpovertyresource.org.uk/cap/project/
Care & Repair Cymru, 70+ Cymru	Intended for older people Advisors visit homes and provide advice and support on home energy saving techniques and housing improvements Advisors are based all over Wales	Different contact for each area - please check website	https://www.careandrepair.org.uk/en/projects/70-cymru/
South East Wales Energy Agency	Provide advice and support for accessing energy grants Specifically support south east Wales	0800 622 6110 advice@sewenergy.org.uk	https://sewenergy.org.uk/

Energy Supplier support funds:

Company	Website	Who is the support for?
British Gas Energy Trust	https://britishgasenergytrust.org.uk/	Support available for non-customers
Bulb's Energy Fund	https://help.bulb.co.uk/hc/en-us/articles/360044896191-Apply-to-clear-your-energy-debt-with-Bulb-s-Energy-Fund	For Customers only
E.ON Next Energy Fund	https://www.eonnextenergyfund.com/	For Customers only
EDF Energy Customer Support Fund	https://www.edfenergy.com/for-home/help-centre/faq/extra-support-when-you-need-it?steps=23147#chapter-23146-3	For Customers only
OVO Energy Fund	https://www.ovoenergy.com/help/debt-and-energy-assistance	For Customers only
Scottish Power Hardship Fund	https://community.scottishpower.co.uk/t5/Extra-Help/Hardship-Fund/ta-p/53	For Customers only